

We have prepared this privacy statement as the data controller Getir Parakende Lojistik A.Ş. ("**Getir**") to inform you about how we process your personal data.

You may contact us via kisiselveriler@getir.com for any questions regarding the protection and processing of your personal data.

Which of My Personal Data Is Processed by Getir?

Within the scope of GetirDrive services, we process your following personal data:

Identity & Communication	Transaction Security	Customer Transaction Information	Financial Information	Legal Transaction Information	Location
<i>Name-surname, customer ID, commercial ID/identificatory, gender, age, mobile phone number, e-mail, address</i>	<i>Device operating system and version, device type, device ID, hardware model, IP address, user transaction records, password information</i>	<i>Application usage information, invoice information, request/complaint information</i>	<i>Information on payments and payment methods</i>	<i>Information on the legal disputes that may arise due to the use of the mobile application</i>	<i>Your location information processed with the consent given upon logging into the mobile application or through the device settings</i>

In addition to this information, we process your personal data regarding your preferences, likes, and usage habits, as well as the information obtained as a result of the analysis of the above-mentioned data.

By Which Methods and Based on Which Legal Grounds Is My Personal Data Collected?

We collect your personal data via the Getir mobile application; with automatic and partially automatic methods. We collect your personal data based on the legal grounds that the establishment or performance of the contract, the establishment, exercise, or protection of a right, the fulfillment of our legal obligations, and the necessity for our legitimate interests. In the absence of at least one of the legal grounds specified in the [Personal Data Protection Law](#) ("**DP Law**") for the processing of your personal data, we ask for your explicit consent.

For What Purposes Does Getir Process My Personal Data and On What Legal Grounds?

We process your personal data based on the legal grounds specified in Article 5 of the [Personal Data Protection Law](#). Below you may find the purposes for processing your data and the legal grounds which we rely on during such processing:

We process your personal data based on the legal ground that ***the processing of personal data is necessary for the establishment or performance of a contract***, for the purposes of performing membership transactions for GetirDrive services, verifying your identity and providing account activation, receiving rental requests, ensuring that users are matched with suitable vehicles within the scope of GetirDrive services, ensuring that user make taxi journeys,

Based on the legal ground that data processing is ***necessary to fulfill our legal obligations***, for the purposes of fulfilling our legal obligations and conducting our activities in accordance with the legislation, in cases where authorized institutions or organizations make a request from Getir or where we are expected to notify these institutions,

Based on the legal ground that data processing is ***mandatory for the establishment, exercise, or protection of a right***, in case of a possible dispute, for the purposes of protecting and exercising our rights, executing legal processes, and following up and concluding requests/complaints,

Based on the legal ground that data processing is ***necessary for our legitimate interests, provided that it does not harm the fundamental rights and freedoms of the data subject***, within the scope of mobile application use, prevention of fraud and forgery, detection and analysis of financial and security risks, detection, prevention and development of system errors and problems encountered in application use, supervision and data analysis in order to improve the services offered, ensuring the security and functionality of the services and application processes offered, conducting customer satisfaction and communication processes.

For commercial electronic message submissions, in cases where any other different legal ground is not utilized, your explicit consent is also required. In addition, commercial electronic messages will not be sent unless you have given explicit consent.

We also process your location data in order to enable you to find the vehicle to be rent, ***if you allow your location data to be processed*** when logging into the mobile application or in the application settings of your device.

Under Which Conditions Is My Personal Data Transferred To Third Parties?

Your personal data is transferred to the following parties - within the country or outside the country - for the following purposes:

Moov Dijital Ulaşım Çözümleri A.Ş. ("Moov")	To establish service and infrastructure cooperation to enable Getir users to benefit from vehicle rental service in cooperation with Moov, to inform users about the location of the vehicles.
Business Partners & Suppliers	To receive support from suppliers regarding the services offered by Getir to its and Moov customers in line with cooperation, to carry out financial and accounting works, to manage business partners and supplier relations.
Authorized Person, Institution, or Organizations	To provide information to authorized persons, institutions, or organizations, to fulfill our legal obligations, to carry out legal processes, and to carry out our activities in accordance with the legislation.

When transferring your personal data to third parties, we comply with the rules specified in Articles 8 and 9 of the Law.

How Can I Exercise My Rights Regarding My Personal Data?

In accordance with the Article 11 of the DP Law, you may apply to Getir to be informed **(i)** whether your personal data is processed or not, **(ii)** to request information if your personal data is processed, **(iii)** to learn the purpose of your data processing and whether this/these data is/are used for intended purposes, **(iv)** to know the third parties to whom your personal data is transferred in Turkey or abroad, **(v)** to request the rectification of the incomplete or inaccurate data, if any, **(vi)** to request the erasure or destruction of your personal data under the conditions laid down in Article 7 of DP Law, **(vii)** to request notification of the operations carried out in compliance with (iv) and (v) to third parties to whom your personal data has been transferred, **(viii)** to object to the processing, exclusively by automatic means you're your personal data, which leads to an unfavorable consequence for you and, **(ix)** to request compensation for the damage arising from the unlawful processing of your personal data.

You may use the following methods to exercise such rights and submit your requests to Getir, in accordance with the DP Law and article 5 of the Communiqué on the Principles and Procedures for the Request to Data Controller published on Official Gazette numbered 30356 and dated 10.03.2018:

You may send your requests in written to Etiler Mah. Tanburi Ali Efendi Sok. Maya Residences Sit. T Blok No:13/334 Beşiktaş/İstanbul, by verifying your identity on your own or through notary.

You may send your request to kisiselveriler@getir.com by using your registered e-mail address (KEP), your secure electronic signature, your mobile signature or your e-mail address registered in our systems.

Getir shall meet your duly requests in 30 (thirty) days. In the event that the request incurs a fee, fees determined by the Personal Data Protection Board shall be charged. Your request may either be accepted or rejected by clarifying the reasoning and our response shall be sent to you in written or through electronic medium.

This data processing notice may be updated time to time in order to comply with amended terms and legal regulations

Date of the Latest Update: 20/04/2022