

## GetirBiTaksi - Privacy Statement on the Processing of Personal Data

We have prepared this privacy statement as the data controller Getir Parakende Lojistik A.Ş. ("Getir") to inform you about how we process your personal data.

You may contact us via [kisiselveriler@getir.com](mailto:kisiselveriler@getir.com) for any questions regarding the protection and processing of your personal data.

### **Which of My Personal Data Is Processed by Getir?**

Within the scope of GetirBitaksi services, we process your following personal data:

<b>Identity &amp; Communication</b>	<b>Transaction Security</b>	<b>Customer Transaction Information</b>	<b>Financial Information</b>	<b>Legal Transaction Information</b>	<b>Location</b>
<i>Name-surname, customer ID, commercial ID/identificatory, gender, age, mobile phone number, e-mail, address</i>	<i>Device operating system and version, device type, device ID, hardware model, IP address, user transaction records, password information</i>	<i>Travel information (journey route, start and endpoints, travel date, time and duration, travel amount, number and history), application usage information, invoice information, request/complaint information, comment, point, and evaluation information</i>	<i>Information on payments and payment methods</i>	<i>Information on the legal disputes that may arise due to the use of the mobile application</i>	<i>Your location information processed with the consent given upon logging into the mobile application or through the device settings</i>

Also, if you prefer to provide your pet or disability information through the toggles provided in the "Preferences" section of the Getir mobile application, we process this information solely to match you with suitable taxis around you.

In addition to this information, we process your personal data regarding your preferences, likes, and usage habits, as well as the information obtained as a result of the analysis of the above-mentioned data (for example, the most preferred destinations).

### **By Which Methods and Based on Which Legal Grounds Is My Personal Data Collected?**

We collect your personal data via the Getir mobile application; with automatic and partially automatic methods. We collect your personal data based on the legal grounds that the establishment or performance of the contract, the establishment, exercise, or protection of a right, the fulfillment of our legal obligations, and the necessity for our legitimate interests. In the absence of at least one of the legal grounds specified in the [Personal Data Protection Law](#) for the processing of your personal data, we ask for your explicit consent.

### **For What Purposes Does Getir Process My Personal Data and On What Legal Grounds?**

We process your personal data based on the legal grounds specified in Article 5 of the [Personal Data Protection Law](#). Below you may find the purposes for processing your data and the legal grounds which we rely on during such processing:

We process your personal data based on the legal ground that ***the processing of personal data is necessary for the establishment or performance of a contract***, for the purposes of performing membership transactions for GetirBitaksi services, verifying your identity and providing account activation, receiving travel requests, ensuring that passengers are matched with suitable drivers, ensuring that passengers make taxi journeys in accordance with their preferences, carrying out communication between drivers and passengers (your contact information is not shared with drivers), Based on the legal ground that ***data processing is necessary to fulfill our legal obligations***, for the purposes of fulfilling our legal obligations and conducting our activities in accordance with the legislation, in cases where authorized institutions or organizations make a request from Getir or where we are expected to notify these institutions,

Based on the legal ground that ***data processing is mandatory for the establishment, exercise, or protection of a right***, in case of a possible dispute, for the purposes of protecting and exercising our rights, executing legal processes, and following up and concluding requests/complaints,

Based on the legal ground that ***data processing is necessary for our legitimate interests, provided that it does not harm the fundamental rights and freedoms of the data subject***, within the scope of mobile application use, prevention of fraud and forgery, detection and analysis of financial and security risks, detection, prevention and development of system errors and problems encountered in application use, supervision and data analysis in order to improve the services offered, ensuring the security and functionality of the services and application processes offered, conducting customer satisfaction and communication processes.

For commercial electronic message submissions, in cases where any other different legal ground is not utilized, your explicit consent is also required. In addition, commercial electronic messages will not be sent unless you have given explicit consent.

We also process your location data in order to enable the driver and passengers to confirm their location and to meet with the driver at the designated location, ***if you allow your location data to be processed*** when logging into the mobile application or in the application settings of your device.

### ***Under Which Conditions Is My Personal Data Transferred To Third Parties?***

Your personal data is transferred to the following parties - within the country or outside the country - for the following purposes:

<b><i>BiTaksi Mobil Teknoloji A.Ş. ("BiTaksi") ve BiTaksi Drivers</i></b>	To get service and infrastructure support to enable Getir users to benefit from the taxi calling service in cooperation with BiTaksi, to carry out communication between drivers and customers, to inform drivers about the location of the customer and to carry out customer services activities.
<b><i>Business Partners &amp; Suppliers</i></b>	To receive support from suppliers regarding the services offered by Getir to its customers, to carry out financial and accounting works, to manage business partners and supplier relations.
<b><i>Authorized Person, Institution, or Organizations</i></b>	To provide information to authorized persons, institutions, or organizations, to fulfill our legal obligations, to carry out legal processes, and to carry out our activities in accordance with the legislation.

When transferring your personal data to third parties, we comply with the rules specified in Articles 8 and 9 of the Law.

### ***How Can I Exercise My Rights Regarding My Personal Data?***

Article 11 of the [Personal Data Protection](#) Law regulates the rights of the data subjects (natural persons whose personal data are processed). You may choose the following methods to use your rights specified in this article and send your requests to Getir:

1. You may send your request to **kisiveriler@getir.com** by using your e-mail address registered in our systems.
2. You may send your requests in writing to Etiler Mah. Tanburi Ali Efendi Sok. Maya Residences Sit. T Blok No: 13/334 Beşiktaş / İstanbul.
3. You may choose other methods stated in the **Communiqué on Procedures and Principles of Application to the Data Controller**.

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